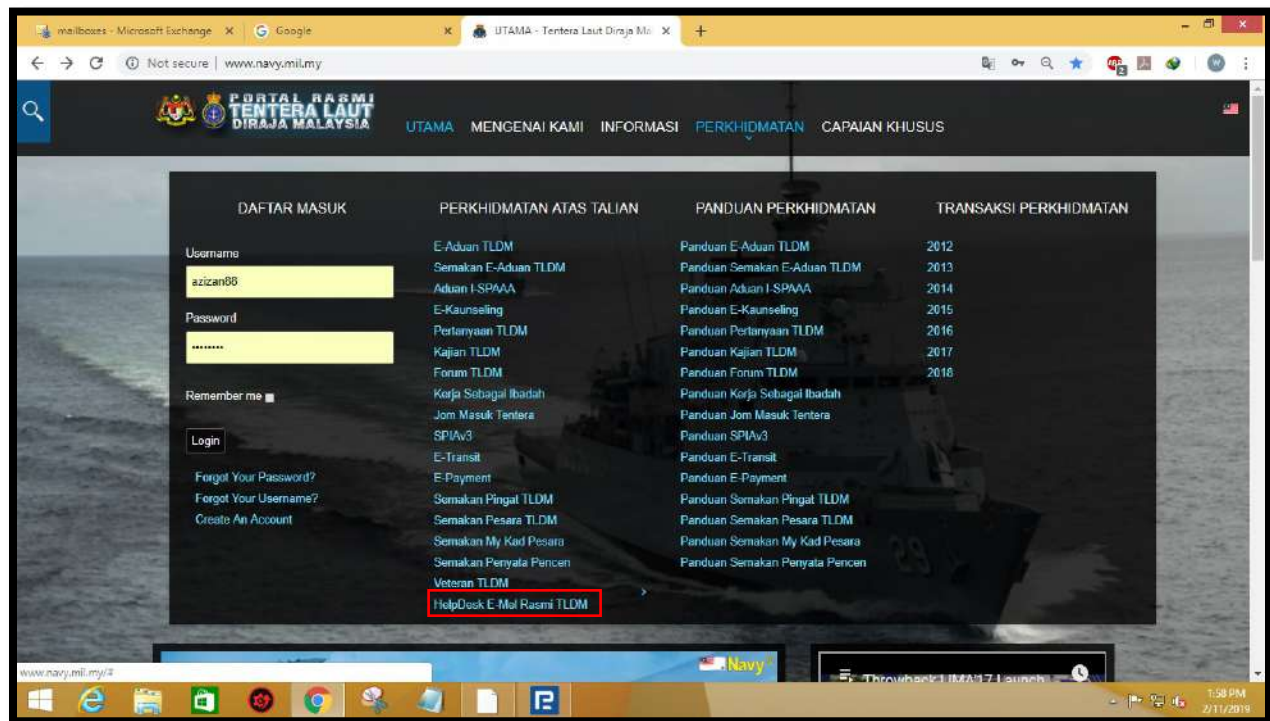


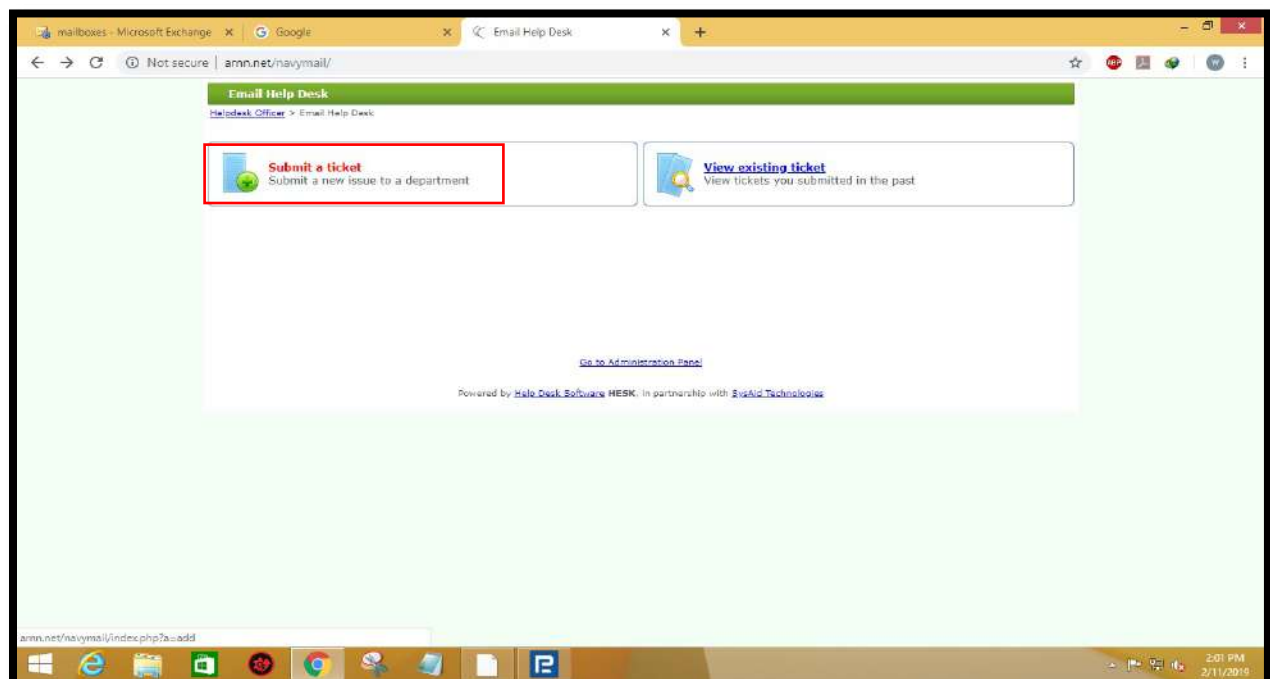
TATACARA PENGGUNAAN DAN PENGISIAN HELPDESK E-MEL RASMI TLDM

1. Buka internet browser (IE, Chrome, Mozilla Firefox, Safari) dan taip <http://www.navy.mil.my>. Klik pada pautan **PERKHIDMATAN** dan seterusnya Klik pada pautan **HelpDesk E-mel Rasmi TLDM** seperti di gambarajah 1.



Gambarajah 1

2. Klik pada pautan **Submit a ticket** seperti gambarajah 2.



Gambarajah 2

3. Masukkan maklumat dan aduan anda di dalam ruangan yang disediakan. Klik “Submit ticket” untuk menghantar aduan anda seperti di gambarajah 3.

Submit a ticket

Helpdesk Officer > Email Help Desk > Submit a ticket

Use this form to submit a support request. Required fields are marked with *

Name: *

Email: *

Priority: * Low ▼

Location: *

Contact No.

Subject: *

Message: *

Attachments: Choose File No file chosen. Choose File No file chosen. File upload limits

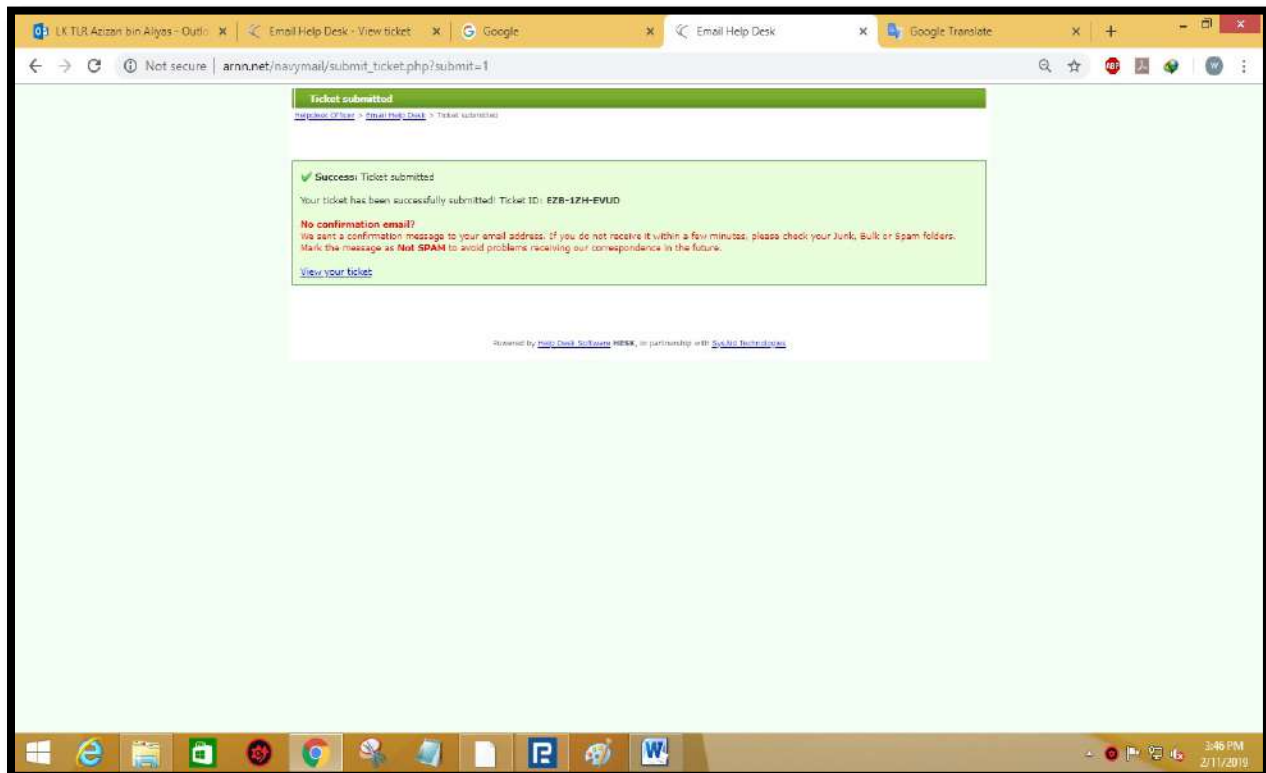
SPAM Prevention: * Type the number you see in the picture below.

3 8 1 1 3

Submit ticket

Gambarajah3

4. Setelah selesai, “Ticket ID” akan dipaparkan seperti gambarajah 4.



Gambarajah 4